Dear Policyholder,

In wake of the lockdown in the country pertaining to Covid- 19 outbreak, we at HealthIndia Insurance TPA Services have enabled Online Submission facility for you to submit your claims. The document in pdf format can be submitted to [onlinecorporate.mumbai@healthindiatpa.com](mailto:onlinecorporate.mumbai@healthindiatpa.com).

* The file size should not exceed 15 mb.

* Please note that this is the basic screening of the documents and the claim shall be settled only after the receipt of the original claim documents.

* Please scan your documents in below sequence:   
  Claim Form | Discharge Summary | Final Bill | Investigation Reports | Doctor Consultation Papers | Sticker/Invoice- For Implant | Others
* All documents should be self-attested.

* Please mention the corporate name & employee id in the subject line.

|  |  |  |
| --- | --- | --- |
| **Claim Type** | **Subject Line Format** | **Example** |
| For New / Fresh claim submission | Online Submission | <Corporate name> <mention your Tpa Member Id> <emp id>|  FRESH | Online Submission | 123456EM | 07/04/2020 | FRESH |
| For Deficient / Query document claim submission | Online Submission |<Corporate name>  <mention your Tpa Member Id> | <Claim number> | DEFICIENT | Online Submission | 123456EM | 07/04/2020 | DEFICIENT |

* Incase, there is a discrepancy found in the documents after the scrutiny of the original documents, a request for clarity may be raised.
* The payment will be credited after original claim document received.

Regards,

HealthIndia Insurance TPA Services Pvt. Ltd.,